

## **General rules of stay in the Nereus Diva apartment**

1. The apartment is a private property and does not belong to the Diva hotel management
2. You can use the infrastructure and hotel services for an additional fee (swimming pool, SPA, fitness, additional cleaning, replacement of bedding, etc.)
3. The hotel day starts at 14 on the day of arrival and lasts until 12 on the day of departure.
4. The apartment is not cleaned during your stay. You can order additional cleaning, change of towels and bed linen at the hotel reception for an extra charge.
5. You can use a vacuum cleaner that is in the closet. Garbage should be disposed of in the dustbin shelter next to the hotel (west side).
6. There are paid guarded and unguarded car parks at the hotel. There is a free car park on the west and south sides of the Hotel Diva (free parking is from the side of the dumpster).
7. We are not responsible for items left in the apartment.
8. The facility is subject to curfew from 10:00 pm to 7:00 am.
9. The apartment and the property are non-smoking. In the event of a breach of this prohibition, the guest is charged PLN 500 or more. Depending on the damage resulting from this (washing curtains, cleaning the carpet, neutralizing tobacco smell, cancellation of subsequent reservations in the apartment). The activation of the smoke detector is PLN 5,000 higher (arrival of the fire brigade, evacuation of hotel guests). When using the kitchenette, please turn on the hood so that you do not activate the smoke detector in the apartment.
10. Prohibition of placing garbage bags, bicycles, prams etc. in the corridor. The hotel may impose a fine of PLN 500.
11. The guest bears full financial responsibility for any damage, destruction or loss of items of equipment and technical devices in the apartment and the facility, which were the fault of the guest or people visiting him.
12. Internet access via WIFI is free in the apartment, reception and lobby.
13. After the stay the card from the apartment should be returned to the hotel reception. The fee for a lost card is PLN 40.